

# Reservations

## Central reservations

### Spa Smrdáky

Tel.: +421 34 695 9173

Fax: +421 34 657 5135

e-mail: reservations.smr@spasmrdaky.sk

## Cancellation conditions

The client may only cancel the reservation in writing and without charge when notifying the Spa Smrdáky properly in advance.

In cases of late cancellation, the Spa Smrdáky reserves the right to request a cancellation fee as follows:

Number of days before arrival	Spa stays / Bed & Breakfast
Cancellation period 20 – 14 days before arrival	30% of requested services
Cancellation period 13 – 4 days before arrival	50% of requested services
Cancellation period 3 days before arrival or no-show	70% of requested services

No financial reimbursement is provided for unused booked services and changes to booked services during the client's stay (e.g. accommodation, boarding, healing treatments). In case of earlier departure of client compared with a reservation, there is charged a cancellation fee in the amount of 50% from non-used booked services.

## Bank details

TATRA BANKA, INC.

Hodžovo námestie 3, 811 06 Bratislava, Slovakia

## Bank account:

Slovenské liečebné kúpele Piešťany a.s.

2922728005/ 1100

BIC: TATRSKBX

IBAN: SK52 1100 0000 00 29 2272 8005

## Additional charges

- **double room for single use:** Spa Smrdáky invoices a price per person in a single room with an additional charge 25 EUR per night.
- **additional bed subject possibility:** Spa Smrdáky invoices a price per person in a double room
- **pet:** 11 EUR per night

## Payment conditions

The full amount of ordered services must be paid to the account of Spa Smrdáky in EUR currency 14 days before arrival. Bank fees and charges have to be covered by the client. If the full payment is not received before arrival Spa Smrdáky reserves the right to disregard the reservation.

## Transfers

Spa Smrdáky provides transfers to/from Spa Hotels to/from airports, railway stations and other requested locations in Slovakia and neighboring countries directly upon request. Prices of transfers upon request.

## Insurance

Insurance is not included in the price of the stay. The Spa Smrdáky recommends that clients arrange their own accident and medical expense insurance.

## Hotel accommodation for children

Spa Smrdáky provides free accommodation for children under the age of three years (including) who do not require bed. 50% discount from the price of hotel accommodation for children younger than 12 years (including).

**Arrival/Departure** Check-in: from 14:00 Check-out: by 12:00



## Special arrangements

# Special arrangements

Smrdáky – Opening offer	Valentine´s weekend	Valentine´s week	Spring regeneration	Easter	Season opening
27. - 30.1.2011	10. - 13.2.2011	7. - 13.2.2011	27.2. - 16.4.2011	21.4. - 25.4.2011	26.5. - 29.5.2011
<ul style="list-style-type: none"> <li>• 3x accommodation including breakfast and lunch</li> <li>• 2x dinner</li> <li>• 1x gala dinner</li> <li>• welcome drink</li> <li>• doctor's consultation</li> <li>• 6 individual treatments*</li> <li>• free entrance to the fitness area</li> <li>• leisure activities and cultural program according to daily offer</li> </ul>	<ul style="list-style-type: none"> <li>• 3x accommodation including breakfast and lunch</li> <li>• 2x dinner</li> <li>• 1x Valentine´s gala dinner</li> <li>• welcome drink</li> <li>• doctor's consultation</li> <li>• 6 individual treatments*</li> <li>• free entrance to the fitness area</li> <li>• leisure activities and cultural program according to daily offer</li> </ul>	<ul style="list-style-type: none"> <li>• 6x accommodation including breakfast and lunch</li> <li>• 5x dinner</li> <li>• 1x Valentine´s gala dinner</li> <li>• welcome drink</li> <li>• doctor's consultation</li> <li>• 12 individual treatments*</li> <li>• free entrance to the fitness area</li> <li>• leisure activities and cultural program according to daily offer</li> </ul>	<ul style="list-style-type: none"> <li>• 6x accommodation with half board</li> <li>• welcome drink</li> <li>• 1x sweet Smrdáky cake + coffee</li> <li>• doctor's consultation</li> <li>• 12 individual treatments*</li> <li>• free entrance to the fitness area</li> <li>• free bicycle rental for 1 day</li> <li>• leisure activities and cultural program according to daily offer</li> </ul>	<ul style="list-style-type: none"> <li>• 4x accommodation including breakfast and lunch</li> <li>• 3x dinner</li> <li>• 1x Easter gala dinner</li> <li>• welcome drink</li> <li>• doctor's consultation</li> <li>• 6 individual treatments*</li> <li>• free entrance to the fitness area</li> <li>• leisure activities and cultural program according to daily offer</li> </ul>	<ul style="list-style-type: none"> <li>• 3x accommodation with full board</li> <li>• welcome drink</li> <li>• doctor's consultation</li> <li>• 6 individual treatments*</li> <li>• free entrance to the fitness area</li> <li>• Spa Season opening program</li> <li>• leisure activities and cultural program according to daily offer</li> </ul>



Price per person and stay in EUR	Room category	Smráky Opening offer 27.-30.1.2011			Valentine´s weekend 10. - 13.2.2011		Valentine´s week 7. - 13.2.2011			
		1/1	1/2	Surcharge per suite/ stay	1/1	1/2	1/1	1/2	Surcharge per suite/ stay	
Spa hotel										
Vietoris**	Superior	150	126	78	162	132	84	324	264	168
Centráľ**	Superior	150	126	-	162	132	-	324	264	-
Morava***	Comfort	141	114	63	150	123	66	300	246	132

Price per person and stay in EUR	Room category	Spring regeneration 27.2. - 16.4.2011			Easter 21.4. - 25.4.2011		Season opening 26.5. - 29.5.2011			
		1/1	1/2	Surcharge per suite/ stay	1/1	1/2	1/1	1/2	Surcharge per suite/ stay	
Spa hotel										
Vietoris**	Superior	300	252	156	216	184	104	174	144	84
	Standard	-	-	-	196	160	84	156	129	66
Centráľ**	Superior	300	252	-	216	184	-	174	144	-
	Standard	-	-	-	196	160	84	156	129	66
Morava***	Comfort	282	228	126	204	168	84	162	135	66